



QUALITY POLICY

SAT PTY LTD

SAT is committed to meeting the needs and expectations of our clients by the consistent implementation of our Business Management System.

This is achieved by:

- Incorporating quality management as an integral part of SAT risk management strategy.
- Providing the framework of procedural guidelines necessary to enable our people to competently perform their work responsibilities.
- Facilitating the early determination of clients' key expectations and ensuring regular feedback to measure our performance in meeting these expectations.
- Providing the necessary resources including suitably qualified, skilled and experienced people to implement and maintain the Business Management System.
- Ensuring compliance with statutory obligations, standards and codes of practice relevant to quality management.
- Performing appropriate education and training to continually improve our people's skills, awareness and knowledge of quality issues and practices.
- Identifying, reporting, investigating and resolving all non-conformances and taking action to correct and prevent recurrence.
- Establishing, reviewing and communicating quality performance measures and taking action to continually improve outcomes and the SAT management system.
- Setting objectives and targets, including ongoing evaluating, monitoring and reviewing of quality performance measures to continually improve outcomes.
- Evaluating, Monitoring and reviewing the quality performance of consultants, sub-contractors and suppliers and implementing effective communication with them on quality and compliance issues.
- Achieving and maintaining third party certification of the company's Quality Management System to ISO 9001:2015.

.....
Dale Stacey
Managing Director
SAT Pty Ltd
24 September 2020